



Regional Supervisor

Company:	Hissho Sushi®	Corporate Location:	US-NC-Charlotte
Salaried Position:	Yes	Education:	Associates Degree or Equivalent Experience
Status:	Full-Time Employee		
Manages Others:	Yes	Industry:	Food Service

Leading Sushi Distributor seeks an energetic, detail oriented professional with multi-unit retail food management expertise to join our growing team.

Founded in 1998, Hissho Sushi is a rapidly-growing national company providing prepared meal solutions to upscale supermarkets and institutional food service organizations. Hissho currently services over 400 locations in 26 states. Hissho’s vision for success is to create a great brand by building lifelong relationships with our valued employees, our chefs, our business partners and the consumers who make it all possible. We strive to make the Hissho culture an environment that people enjoy being a part of.

Job Description

Plans, directs and implements all area operations. Reinforce overall company philosophy, strategy and culture to field employees. Develops common direction and emphasized customer satisfaction with all team members.

- Drives increase in per unit sales and profit through implementation of our marketing and branding initiatives
- Achieves sales, profit, quality and customer service goals
- Monitors customer service, product quality, sanitation/HACCP protocols and product compliance
- Work with the Store Teams to control cost and maintain consistency
- Trains, motivates and develops Company Chefs and Contractors to achieve high level of morale and efficient use of human resources
- Develops strong working relationships through our retail and food service partners’ organization to insure that our Company remains the preferred supplier of its products
- Recruit and Supervise Company Chefs and Contractors
- Visits units regularly to inspect unit operations
- Interfaces with existing clients to maintain satisfaction and retention
- Resolves client and customer satisfaction related issues
- Conducts annual performance appraisals
- Projects and practices consistent ownership attributes, which provides a high level of customer service at all points of contact.
- Other duties as assigned

Job Requirements

- Associates degree or related experience
- Sushi experience preferable
- Proficiency in Microsoft Office
- Strong organizational, problem-solving, and analytical skills
- Proven ability to handle multiple projects and meet deadlines
- Ability to deal effectively with a diversity of individuals at all organizational levels
- Creative, flexible, and innovative team player
- Ability and flexibility to travel as required
- Proven ability to mentor and develop successful team members

All interested applicants e-mail your resume & cover letter to HR@hisshosushi.com or fax to the attention of HR at 704-926-2201.